

**EMINENCE WATER WORKS
5115 SOUTH MAIN STREET
PO BOX 163
EMINENCE KY 40019
PHONE (502) 845-4159
FAX (502) 845-8066**

Residential Application for Water Service

Applicant's Name: _____
PRINTED NAME First Middle Last

Mailing Address: _____

Service Address: _____

1. Applicant hereby applies for water service from the City upon the terms and conditions set forth in this contract and City Ordinance No. 94-004.
2. Applicant agrees to purchase water service under rates, policies, rules and regulations fixed by the City.
- 3. Applicant agrees to pay, at the time of signing this contract, a refundable deposit of \$100.00, a non-refundable fee of \$25.00 for the connection, Trash Pickup fee of \$31.20 for the 1st month of _____, 20__ for a total of \$156.20.**
4. Applicant agrees to pay the City's minimum monthly water bill monthly as billed from the time water is made available to the meter.
5. Applicant agrees that the City may maintain, repair, remove and disconnect its water line and meter, and read that meter at a point on applicant's property to be designated by the City with right of ingress and egress for these purposes over applicant's property.
6. Applicant shall maintain at applicant's expense a service line, which shall begin at the water meter and extend to the dwelling of point of use of applicant's premises.
7. Applicants agree to provide without cost to the City any properly signed easements required by the City for installation and maintenance of the City's water lines, existing and future; provided such lines cross applicants' real estate and are adjacent and parallel to the right of way for a public roadway as nearly as possible.
8. Applicants shall not permit anyone else to connect to the City's water line and meter or applicant's service line without prior written consent of the City.
9. Applicants acknowledge the need to avoid contamination of the City's water system by introduction of foreign water. Applicants shall not connect to any other water supply while connected to the City's water system.

10. Applicant is responsible for the cost of repairing all damage done to meter tops (covers) regardless of who causes the damage (except damage done by the City). Applicant is cautioned that many tops are damaged by power mowers and by being run over by vehicles.
11. If applicant's account becomes delinquent, applicant agrees to pay the City's attorney fees and costs incurred in collecting that account.
12. By signature hereon, applicant acknowledges that he/she has read the foregoing, received a copy of thereof, and agrees to be bound by same.
13. If this applicant is a renter, landlord does hereby obligate themselves for payment of any water, sewer and/or trash pickup bill left unpaid by their tenant and tenant authorizes landlord to access tenant's information (account status, payment history and balance) on the account which is the subject hereby. Customer fully releases the City from any liability for release of said information pursuant hereto.
14. Eminence Water Works is not responsible for any damage incurred at time of water connection due to open faucets or water lines. It is agreed that by submitting this application for service, the information contained herein is true and correct.

Have you ever had service with us before? _____ If yes, what location _____

If renting, Name and Phone number of Landlord

Landlord Name _____ Phone # _____

Landlord signature, if no landlord agreement on file:

Emergency contact person, in case of leak:

Name _____ Phone # _____

SIGNATURE OF APPLICANT

DATE

PHONE #

EMAIL ADDRESS

EMINENCE WATER WORKS EMPLOYEE

DATE



**DECLARATION OF DOMICILE FOR
PURCHASE OF RESIDENTIAL UTILITIES**

**(LANDLORDS OR OTHER ACCOUNTHOLDERS OF MULTI-UNIT DWELLINGS SERVED BY A SINGLE METER
(MASTER METER) USE THE MULTI-UNIT DECLARATION OF DOMICILE)**

In accordance with the provisions of KRS 139.470(7) this declaration may only be executed for the purchase of sewer services, water, and fuel by Kentucky residents for use in heating, water heating, cooking, lighting, and other residential uses. "Fuel" shall include but not be limited to natural gas, electricity, fuel oil, bottled gas, coal, coke, and wood.

_____ is the accountholder for _____
Name of Accountholder *Service Address*

I, _____, am the resident or
Name of Individual Signing the Declaration (cannot be landlord)

Relationship of the undersigned to the resident

I declare that the address listed is my place of domicile* or the place of domicile* of _____
Name of Resident

and the purchase of residential utilities for use at this address meets the qualifications for exemption from Kentucky sales and use tax under KRS 139.470(7).

Accordingly, I request the account associated with the above listed service address be classified as exempt from sales and use tax. I understand the exemption will begin on the date of the first full billing cycle after the date of receipt of this declaration by the utility provider or rural electric cooperative.

Under penalties of perjury, I swear or affirm that the information on this declaration is true and correct as to every material matter.

Signature of resident or representative

Date

* KRS 139.470(7) describes a place of domicile as "the place where an individual has his or her legal, true, fixed and permanent home and principal establishment, and to which, whenever the individual is absent, the individual has the intention of returning."

Instructions

- Submit the Declaration of Domicile to each applicable utility provider or rural electric cooperative, not to the Department of Revenue.
- Each resident may have only one place of domicile but may be listed as a responsible party for other service addresses.
- The change in taxability for accounts will be effective on the first day of the first full billing cycle after the date of receipt of this declaration by the utility provider or rural electric cooperative.

Department of Revenue Contact Information:

Phone: 502-564-5170

Email: DOR.Webresponsesalestax@ky.gov

5115 SOUTH MAIN STREET
PO BOX 163
EMINENCE KY 40019

WELCOME TO EMINENCE

PHONE 502-845-4159
FAX 502-845-8066
HOURS MON-FRIDAY
7:30 AM- 3:30 PM

Water bills: Mailed out end of month:

- Due on the 10th
- Penalties added on the 11th
- Delinquent Notice/Phone Call
- Final pay date on the 20th
- Cut-off on the 21st \$25.00 reconnect fee



If past Penalty Day 11th you will receive a phone call and DISCONNECT NOTICE

NO EXTENSIONS OR EXCEPTIONS

-We do offer auto drafts. It comes out on the 10th unless it is on weekend, then comes out the following Business Day.

-Credit and debit cards are accepted. The processing company charges a \$2.00 fee up to \$50.00 and a 5 % charge over \$50.00. You can also sign up for online bill pay. Go to www.eminence.ky.gov and click on lower right of screen on **Pay a Bill**. Set up an account or Quick Pay now with your account number. If you need help registering, please call and we will help. Once registered you will be able to: access 12-month bill history and usage, receive email when bills are ready to view and emails for announcements and notices.



There is a night drop box located next to the drive thru window.



RUMPKE 1-800-828-8171 Ext#7445-Pam/Carrollton office

Trash Pick Up is on Friday mornings. We suggest that you put it out Thursday evening because they can come very early in the morning.

SEE ATTACHED FOR TRASH GUIDELINES



SOCIAL MEDIA:

Check our website out www.eminence.ky.gov

Access links for **ONLINE BILL PAY-Debit or Credit AND CODE RED**, forms, community. Activities, business info and much more



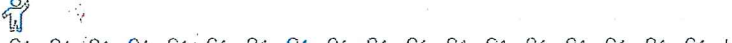
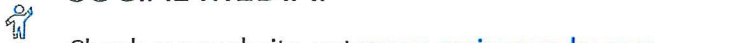
Follow us on Facebook
[@cityofeminence](https://www.facebook.com/cityofeminence)



Sign up to receive automated phone calls for severe weather, change in trash pickup, boil water advisory, community events and more. Go to www.eminence.ky.gov and click on



CODE RED



CITY OF EMINENCE TRASH GUIDELINES

Rumpke is pleased to provide weekly trash service picked up every Friday. Weekly trash collection costs are \$30.00 monthly included on your water bill.

**Optional recycling service is an additional \$5.00 per month and includes an 18-gallon recycling bin. Rumpke will bill you separately for this you can call them for Recycling container @ 1-800-828-8171 Louisville.

GUIDELINES:

- ◆ Trash must be bagged and placed in a Rumpke 95-gallon cart. Additional trash must be bagged and placed on top of the cart.
- ◆ You are allowed 2 carts at no additional cost. Carts remain the property of Rumpke.
- ◆ Rumpke will not service 50-gallon drums or non-standard Rumpke Containers. All trash must be bagged and cardboard boxes must be broken down flat.
- ◆ Trash carts should be placed at the curb no more than 24 hrs. before collection day and removed within 24 hrs. of collection day. Carts left at the curb in violation of this policy may be removed by City personnel and returned only upon payment of \$5.00 administrative fee to the City.
- ◆ These items are **NOT** acceptable trash: dirt, concrete, drywall, studs, construction material, fencing materials, liquids (including but not limited to paints--**To dispose of empty paint cans you can put cat litter or sand inside to soak up the old paint left and dispose in Rumpke trash cans, cannot have liquid inside them) thinners, pesticides, chemicals, oils), tires, medical (biohazard needles, oxygen tanks, chemo diapers, etc.), propane or gas tanks, swing sets and patio doors.
- ◆ Rumpke has construction and cleanup containers available to rent.
- ◆ Rumpke will collect one large (junk) item (no more than 75 lbs.) All Items with Fabric Such as: Furniture, Mattresses, box springs, recliners, couches, chairs & Etc. need to be completely wrapped in plastic and taped up on your regular trash collection day. **DO NOT** place concrete, construction or demolition material out as junk pick-up. Refrigerators, freezers and air conditioners must have the CFU's removed and tagged by licensed technicians. If you have any questions about acceptable junk items, please call Rumpke.
- ◆ Yard waste, including grass, leaves, limbs, vines, small shrubs and weeds is collected on trash day. Limit 15 large bags or 4-30 gallon trash carts. Bags and bundles should weigh no more than 20 pounds. All tree limbs and branches must be no more than six inches in diameter, no longer than four feet and must be tied and bundled (not thrown loose at curb). Double-bag heavy clippings or wet leaves. No loose dirt fencing, decking, tree stump's, swing sets, etc.

Holiday Schedule:

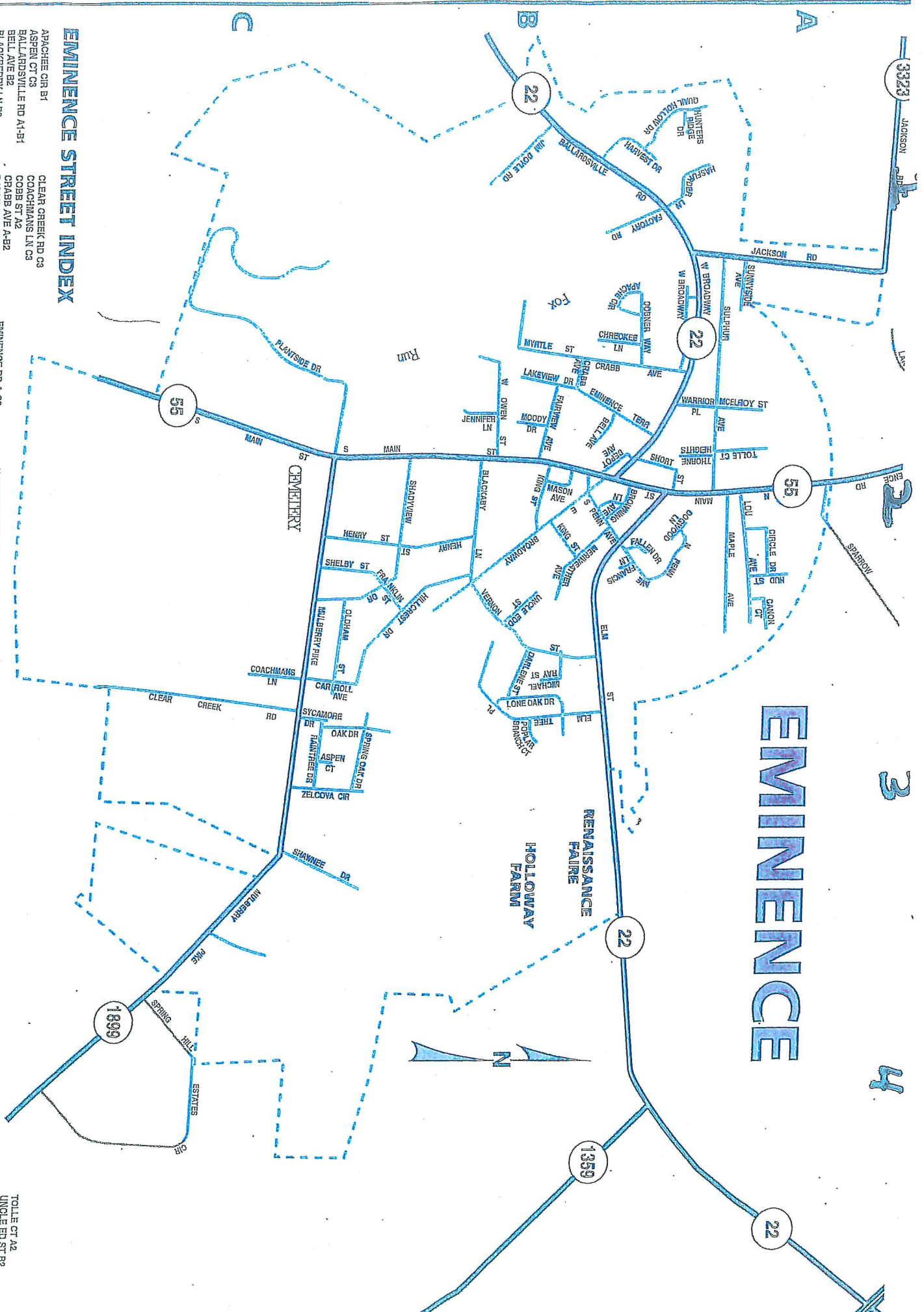
Rumpke does not provide collection on Christmas Day or New Year's Day. Service is delayed one day for the remainder of the week. Friday collection will occur on Saturday following the holiday.

Contact Information: City Hall : 502-845-4159 #2,

Rumpke 1-800-828-8171-Carrollton #7445,

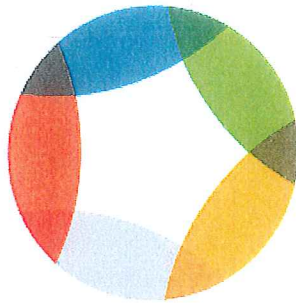
WWW.Rumpke.com or Email: Jeremy.Rumpke@rumpke.com

EMINENCE



EMINENCE STREET INDEX

- APACHE CIR B1
- ASPEN CT C3
- BALLARDSVILLE RD A1-B1
- BELL AVE B2
- BLACKBERRY LN B2
- BROWNING AVE B2
- CANON CT A2
- CARROLL AVE B-C3
- CHEROKEE LN B2
- CIRCLE DR A2
- CLEAR CREEK RD C3
- COACHMANS LN C3
- COBB ST A2
- DARLENE AVE A-B2
- GRABBS AVE A-B2
- HEPOT AVE B2
- DOGWOOD LN A2
- DOLANWAY B2
- E BROADWAY B2
- ELM ST B2-4
- ELMTHREE PL B3
- EMINENCE RD A-C2
- EMINENCE TERR A-B2
- FACTORY RD A-B1
- FARVIEW AVE B2
- FALLEN DR A-B2
- FRANKS LN B2
- FRANKLIN ST B2
- HARVEST DR A,B1
- HASPUNDER LN A1
- HENRY ST B-C2
- HILLCREST DR B2-3
- HUD ST A2
- HUNTERS RIDGE DR A1
- JACKSON RD A1
- JENNIFER LN B2
- JIM DOYLE RD B1
- JOHNE COOMES DR A2
- KING ST B2
- LAKESIDE DR A2
- LAKEVIEW DR B2
- LONE OAK DR B3
- LOU AVE A2
- MAPLE AVE A2
- WASON AVE B2
- MCCLROY ST A2
- MENWEATHER AVE B2
- MICHAEL BAY ST B3
- WOODY DR B2
- WULBERRY PIKE C2-4
- MYRTLE ST B1-2
- S PENN AVE A-B2
- OAK DR C3
- OLDHAM ST C2-3
- PLANTSIDE DR C1-2
- POPULAR BRANCH CT B3
- QUAIL HOLLOW DR A,B1
- S PENN AVE B2
- SHADYVIEW DR B-C2
- SHANNON DR B-C3
- SHIELDY ST B-C2
- SHORT ST A2
- SPARROW LN A2
- SPRING HILL ESTATE C1-2
- SPRING OAK DR B3
- SUNNYSIDE AVE A1-2
- SUNNYSIDE AVE A1
- SYCAMORE DR C3
- TOLLE CT A2
- UNCLE ED ST B2
- VERNON AVE B2-3
- W BROADWAY B1-2
- WARRIOR PL A2
- ZELCOVA CIR C3



OnSolve
by Crisis24

CITY OF EMINENCE RESIDENTS SIGN UP FOR ALERTS

We have upgraded our new alert system.
You can now choose to receive weather alerts along with alerts for emergency info, change in trash pickup or other general notifications within Eminence city limits.

Scan QR Code or Text "Eminence" to 24639 or
<https://accountportal.onsolve.net/eminence>

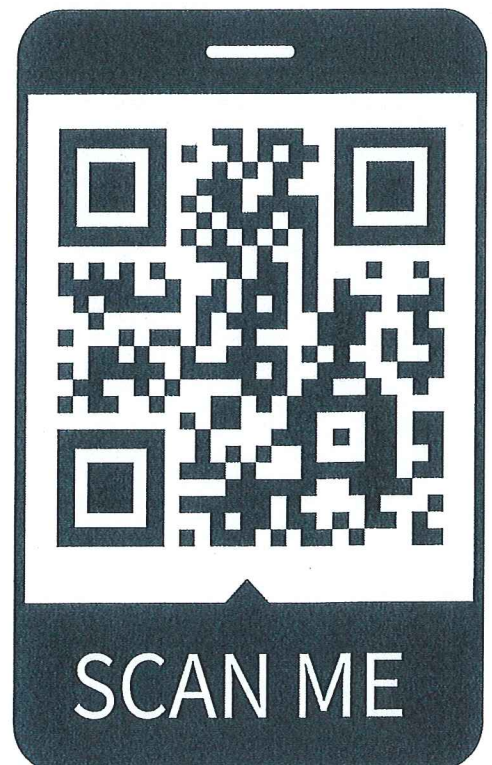
CONTACT INFORMATION:

NAME _____

STREET ADDRESS _____

PHONE: _____

EMAIL: _____





AUTOMATIC PAYMENT OF YOUR WATER/SEWER/TRASH BILL

Eminence Water Works offers auto pay for your monthly water/sewer/trash bill. When you sign up for auto pay for your Eminence Water Works bill, your payment is made automatically through your bank account. Whether you're traveling or just too busy, auto pay ensures that your bill is always paid on time - one less thing for you to worry about! It's so convenient - **no checks, no stamps, no hassles**. And, it's **FREE!**

Here's how auto pay works:

First return the completed application to our office along with a voided check or deposit slip. You will continue to receive a monthly utility bill from Eminence Water Works. On the 10th of each month, we will automatically deduct the payment from your account. You'll have plenty of time to review your bill before the due date, so if you have any questions with your bill, we can resolve them before your payment is withdrawn.

When you first apply:

Continue to pay your bills by check until you receive a bill that says "MEMO BILL - DO NOT PAY." That's how you know direct debit is doing the bill paying for you.

What if you change your mind?

No problem. Simply inform us in writing that you wish to cancel your participation in the Auto Pay program. Please save this flyer as a reference for your records.

For your information:

I applied for Auto Pay on _____ (date). I have authorized Eminence Water Works to withdraw my monthly utility bill from _____ (bank/account#). I understand that I may cancel Auto Pay at any time by providing Eminence Water Works with written notification to that effect. My financial institution or Eminence Water Works may also cancel Auto Pay. At that time, Eminence Water Works would resume regular billing.

Detach and return this portion with a voided check

AUTHORIZATION AGREEMENT FOR PRE-ARRANGED PAYMENTS

Name _____ Address _____

Telephone # _____ Eminence Water Works account # _____

I authorize Eminence Water Works to initiate debit withdrawals, and the financial institution listed below to transfer payment, for and in the amount of my monthly utility bill from:

Checking Account Savings Account (please check only one)

Bank Name _____ Name on Bank Account _____

Routing Number _____ Account Number _____

Authorized Signature _____ Date _____

This authorization shall remain in effect until canceled in writing. Please include a voided check with your application form. Send your completed application form to: Eminence Water Works, PO Box 163 Eminence KY 40019.

